

**Susan**

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**From:** Valerie  
**Sent:** Wednesday, May 18, 2016 11:08 AM  
**To:** Susan  
**Subject:** Re: Job well done!!!

Hi Susan and everyone at Dave's,

Just a note to tell you all how pleased we are with the installation of our windows! Chase and Gerald were top-notch installers, professional, personable, and very knowledgeable about their work and products. And they were so fast! They got the job done well under the estimated time to complete.

I've already noticed that my A/C comes on a lot less than it used to due to the new insulated windows. And the reduction in exterior noise has been very noticeable! Happily so since I live so close to West Congress St.

Again, thanks to everyone there, from the estimators, the people who made the windows, the installers, and the ladies at the office. You all are stars in my book!

Valerie